

JOHN  
LEWIS  
& PARTNERS

**Claim a £100 JLP e-gift card when you buy a selected Samsung Frame TV at John Lewis & Partners**

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Samsung Frame TVs eligible for a £50 e-gift card

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This promotion runs from the 3rd July 2019 until the 19th July 2019

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# How to claim your e-gift card after your purchase

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To claim your e-gift card, visit [www.redeemyourreward.co.uk](http://www.redeemyourreward.co.uk)

You'll need to have your online order number or shop receipt number to hand, as well as your purchase date if you are claiming a £100 e-gift card.

You can only claim your e-gift card 35 days after your purchase date.

Once claimed, you will receive your e-gift card via email within three working days.

T&Cs apply, please see below.

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## Eligible Products

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Brand	Product Sku	Product Description
Samsung	82432109	Samsung Frame 43" TV
Samsung	82442108	Samsung Frame 49" TV
Samsung	82452116	Samsung Frame 55" TV
Samsung	82462122	Samsung Frame 65" TV

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## Terms and Conditions

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1. The Promoter is John Lewis PLC, 171 Victoria Street, London, SW1E 5NN (the "Promoter").

### Eligibility

2. To be eligible to participate in the Promotion you must be a U.K., Channel Islands, Isle of Man or Republic of Ireland resident aged 18+ with a valid U.K, Channel Island, Isle of Man or Republic of Ireland bank account ("Participant").
3. You must have an email address to participate in the promotion (so that we can email the gift card reward).

4. To qualify for the £100 e-gift card reward you need to buy a product from the Eligible Products section, and enter your order number/receipt details and purchase date on the redemption site when claiming your reward.
5. This Promotion is only available to end users (e.g. not to any reseller or business).
6. To qualify for the £100 e-gift card reward you do not need to be a my John Lewis member.
7. This promotion is not valid at John Lewis Heathrow and Swindon Outlet.
8. If the qualifying product is returned during the returns period, you will no longer be eligible to claim the e-gift card.
9. Please check shelf edge ticketing in-store, or look for promotional messaging online to check whether products are included in the offer.

#### Offer

10. Promotion is valid for qualifying transactions made from 3rd July - 19th July 2019 inclusively.
11. Products included in the offer are subject to availability online and in branch.

#### Claims

12. Fulfilment of the reward will be managed by Hawk Incentives Limited on behalf of John Lewis. If the reward is not received within three working days of your claimed date, then you should contact the dedicated Customer Service team via the Contact Us section.
13. One e-gift card can be claimed per customer in one transaction.
14. You can claim your e-gift card 35 days after your purchase at [www.redeemyourreward.co.uk](http://www.redeemyourreward.co.uk).
15. Customers have 30 days after their claim window opens to claim their e-gift card before it expires.
16. Claims may only be submitted by the individual end user, Claims made by Participating Retailers, other Resellers and/or their staff on behalf of the end user are specifically excluded and any such Claims will be automatically rejected.
17. Partners and their family members who hold a partnership card can use it in conjunction with the promotion.
18. Participants will be sent an initial email to confirm that their Claim has been received by the Promoter. Should the claim be validated successfully, a second email will be sent to confirm.
19. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Customer Service Team via the Contact Us section on [www.redeemyourreward.co.uk](http://www.redeemyourreward.co.uk) within seven (7) days of a claim being submitted.
20. You will receive your e-gift card reward via email within three working days, once your claim has been validated.

21. You must provide valid details (full name, email address) and any other requested information and submit it in your form to be able to redeem your Reward.
22. Other than as set out in these Terms and Conditions or for the purposes of operating the Promotion, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any promotional purpose, nor shall they be passed to any third party other than to process the reward.
23. No responsibility is accepted by the Promoter for loss or delays which occur during any communication or transmission of Claims.

#### Privacy and Data Protection

24. Other than as set out in these Terms and Conditions or for the purposes of operating the Promotion, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any promotional purpose, nor shall they be passed to any third party other than to process the reward.

#### General

25. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.
26. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to generate or require further verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant. This process may involve the Promoter sharing information with third parties.
27. Rewards are non-transferable and there is no cash alternative. In the event of unforeseen circumstances, the Promoter may substitute a Reward of equal or greater value for the Reward.
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29. The Promotion is not redeemable with any other offer from the Promoter.
30. If a Participant returns or cancels the delivery of a Promotion Product before submitting a Claim, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalid and the Participant must cancel the Claim immediately by calling 0344 381 5064.